

Community Working Group

Meeting #1

Theme: Building a Foundation and a Shared Understanding

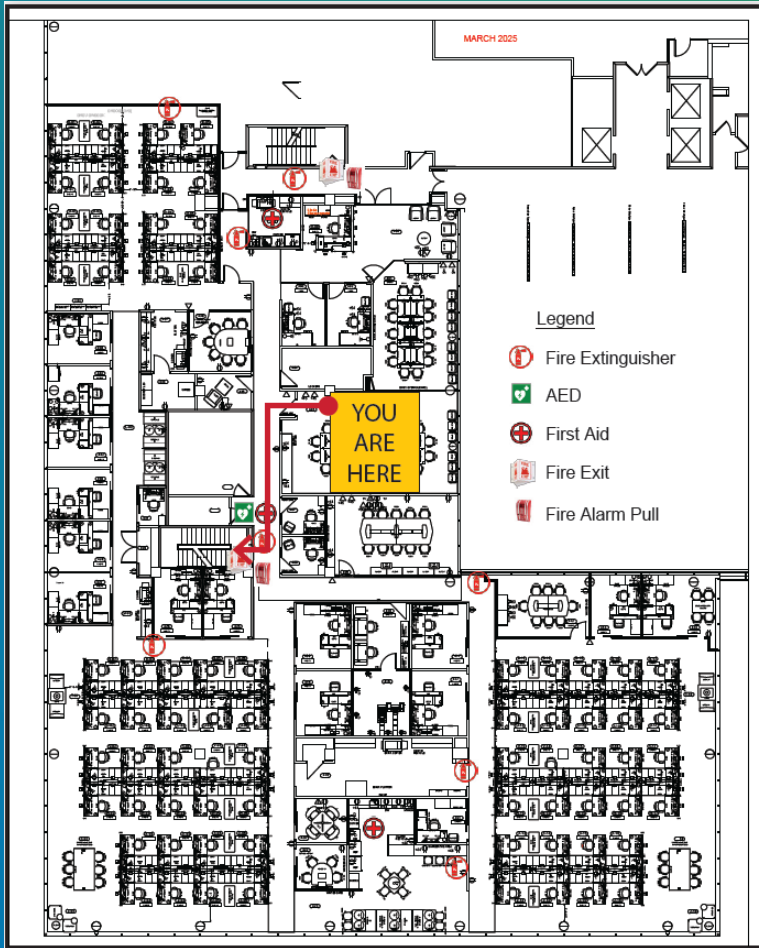
03/31/2026

Agenda

2:00 pm	Welcome & Introductions
2:30 pm	Exercise: Common Ground Circles
2:45 pm	Why We're Here
3:25 pm	OUC Overview
3:45 pm	Break
3:55 pm	Defining OUC's 4 Key Attributes
4:00 pm	Exercise: Walk-Around Gallery
4:55 pm	Session Wrap-Up
5:00 pm	End

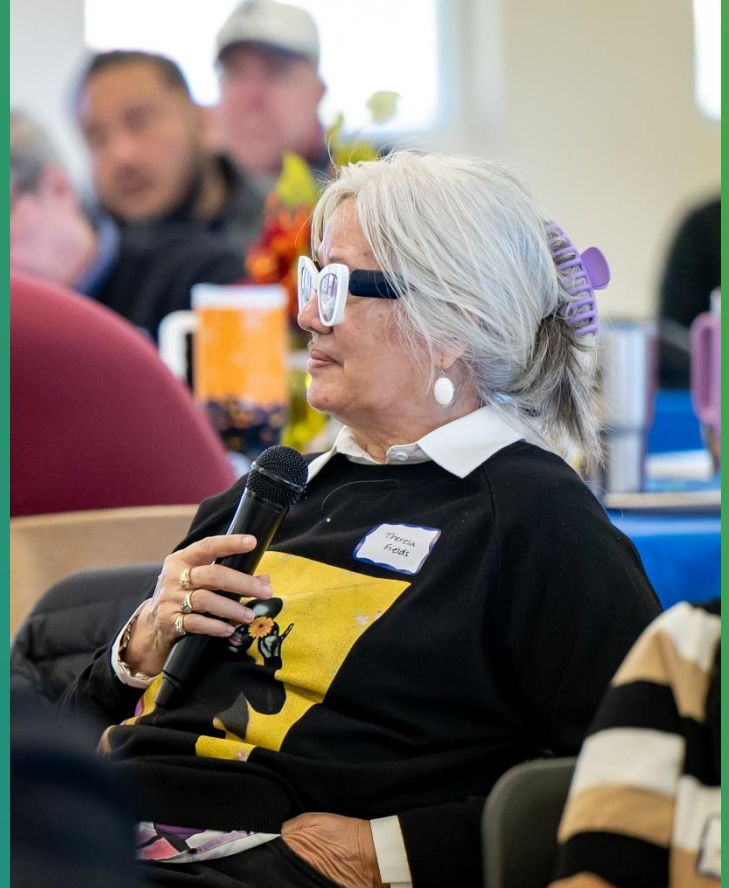
Safety Briefing

1. Know our nearest exit.
2. McKenzie is CPR-trained.
3. Stephen will contact first responders.



Introductions

1. Name
2. Who do you represent today?
3. One word that comes to mind when you think about the future of energy.



Exercise: Common Ground Circles

1. Break out into small groups.
2. Work together to identify three things everyone in your group has in common.
3. Report the commonalities back to the full group.



Why We're Here

The EIRP: What Is It?

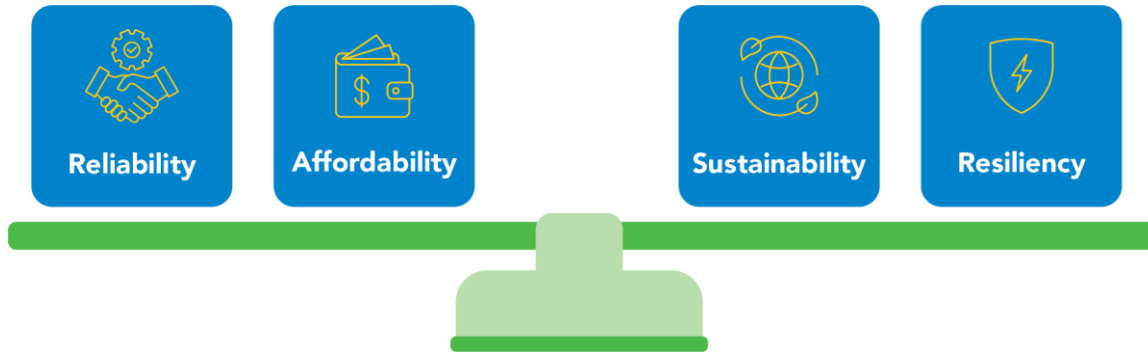
An **Electric Integrated Resource Plan (EIRP)** is a long-term plan for how a utility will generate and deliver electricity to meet future needs.

The EIRP process helps OUC...

- Listen to customers and partners to learn their preferences to better meet their energy needs.
- Explore different options for producing and managing energy.
- Guide future investments by considering emerging factors, aligning the community's priorities, and advancing OUC's energy system forward.
- Build **a reliable, affordable, sustainable, and resilient** future energy system.

Balancing the Future of Energy

OUC uses four key attributes to balance energy decisions, investments, and projects.



Utilities often refer to the “*energy trilemma*,” with OUC adding resiliency as a fourth attribute.

OUC's Challenges



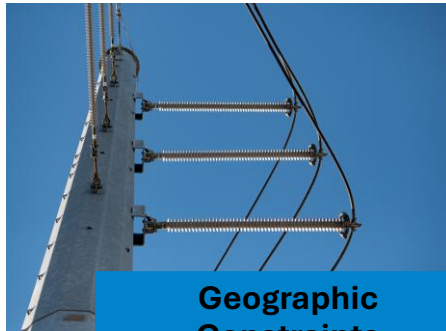
**Advancing Technology
Costs**



Aging Infrastructure



**Limited Energy
Diversity**

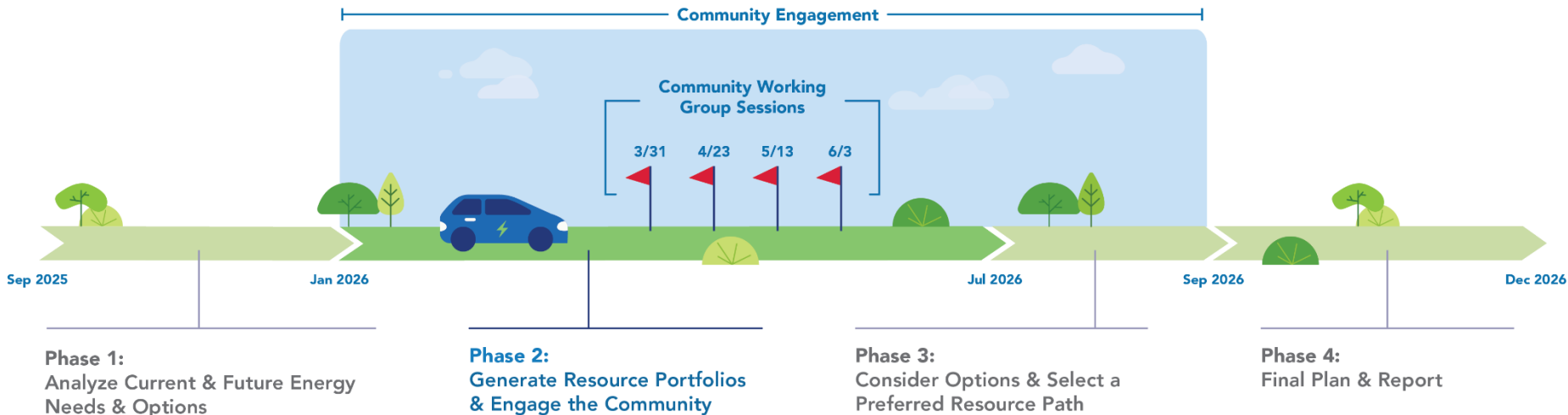


**Geographic
Constraints**



**Growing Population
and Demand**

Where are we in the EIRP Process?



Purpose of the Community Working Group (CWG)

Why the CWG Exists

- Helps inform OUC's long-term energy roadmap
- Brings together diverse community perspectives
- Ensures planning reflects community needs
- Provides community input to technical planning decisions

What the CWG Will Do

- Identify community expectations and challenges
- Provide input to inform planning
- Highlight meaningful engagement opportunities
- Prioritize OUC's four key attributes

Community Working Group Selection Framework

Guiding Principles for Selection

- Representation across sectors and priorities.
- Breadth of local and regional insights.
- Diversity of technical and community perspectives.
- Balance across geography and customer types.



How Community Engagement Supports Planning

Does	Does Not
Provide values-based input that informs the technical work	Replace technical work
Work within real-world feasibility, parameters, and requirements	Create unlimited options
Inform decisions by understanding community priorities and trade-offs	Guarantee specific outcomes
Embrace diverse participants and touchpoints across multiple phases	Limit input to one voice or one meeting

How We'll Work Together

Engagement Agreements

- Assume positive intent
- Speak from your experience
- Listen to understand, not respond
- Respectfully challenge
- One mic, one voice
- Step up/step back
- Focus on purpose
- Be solution-oriented

Engagement Tools

- Interactive exercises
- Small-group breakouts
- Group discussion and report-backs
- Sticky notes/written Input
- Parking lot

OUC Overview

Types of Utilities

Investor-Owned Utilities (IOU)

- Operated for-profit with shareholders as primary stakeholders.
- Examples: Duke Energy; Florida Power & Light

Municipal Utility/Public Power

- Owned by the community, reinvests in the community via dividend payments.
- OUC is the 2nd largest municipal utility in Florida, with Jacksonville Electric Authority ranking as 1st.

About Orlando Utilities Commission



SECOND LARGEST
MUNICIPAL UTILITY IN
FLORIDA



FIVE-MEMBER BOARD OF
COMMISSIONERS

OUC100

OVER 100 YEARS OF
SERVICE



RATES OVER 10% LOWER
THAN STATE AVERAGE



Escalent
Utility Customer
Champion and Most
Trusted Electric Utility



SUNRIDER
*Southern Alliance
for Clean Energy*



*Florida Public Service
Commission (PSC)'s
Most Reliable Electric
Utility*

MISSION

Provide exceptional value to our customers and community through the delivery of sustainable and reliable services and solutions.

VISION

OUC is an innovative solutions leader and the partner of choice.

OUR VALUES

- Make Safety First
- Do The Right Thing
- Partner Together
- Drive Innovation
- Deliver Results
- Value the Customer

STRATEGY 2035

OPTIMIZING TODAY —
— EMPOWERING TOMORROW

STRATEGIC PRIORITIES



Partner
of Choice



Reliability
& Resiliency



Workforce
Excellence



Electric & Water
Sustainability



Operational
Efficiency

OUC Orlando HALF MARATHON WEEKEND



10-Minute Break

Defining OUC's 4 Key Attributes

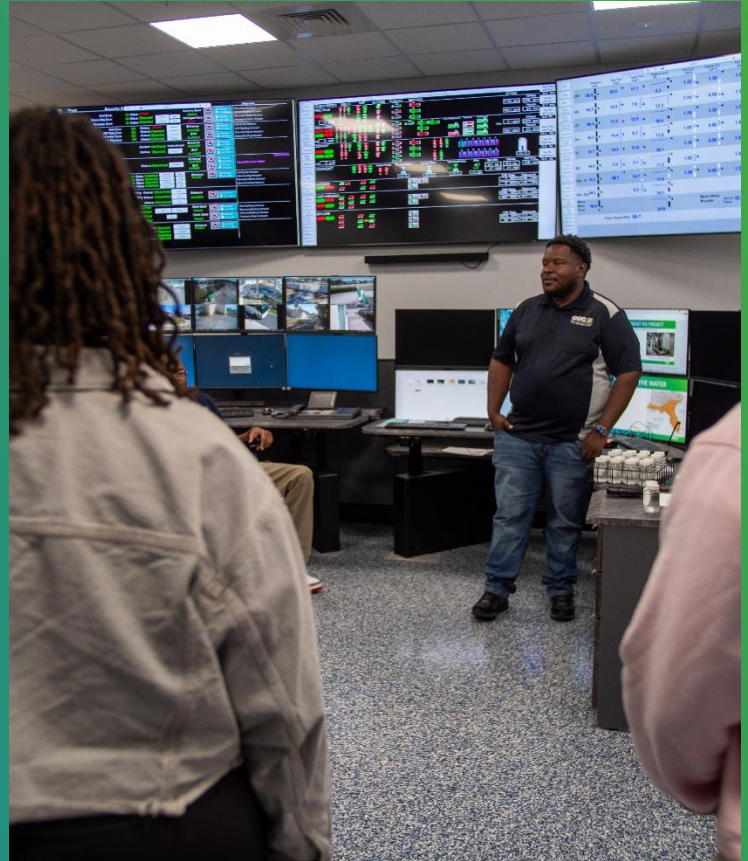
Reliability

An electric system's ability to effectively produce and deliver the energy required by customers with minimal interruptions and consistent quality while maintaining compliance.



OUC's customers experienced the shortest average interruption time among Florida's investor-owned utilities¹

¹2024 data submitted to the Florida Public Service Commission by investor-owned utilities.



Affordability

An electric system's ability to produce and deliver energy at an affordable cost with minimal price fluctuations.



Affordability

OUC's customers can request a free energy and water assessment at their home or business and save more on their utility bill.



Sustainability

An electric system's ability to produce energy in a way that proactively reduces pollution and impacts on the surrounding ecosystem.



OUC more than doubled its solar generation portfolio over the last few years.





Resiliency

An electric system's ability to adapt to uncontrollable events – such as severe weather (hurricanes, major storms) – maintain physical and cyber grid security and quickly bounce back following an interruption.



Resiliency

When Central Florida saw its coldest temperatures since 2010, OUC saw record energy usage – reaching 1182 megawatts (MW) – all while maintaining service with minimal interruptions.

Customer Energy Priorities



In a 2025 survey, customers ranked **affordability** as their most conscious energy need.



Walk Around Gallery Exercise

- The four stations around the room each represent an attribute.
- On a sticky note, write your response to the following:
 1. What does the attribute mean to you?
 2. Why does this attribute matter to our community?
 3. What is one opportunity associated with the attribute?

Session Wrap-Up

CWG Meeting Schedule

Meeting	Date	Theme & Expectations
Meeting 1	March 31	Theme: Building a Foundation and Shared Understanding Learn about the EIRP process, OUC, and the four key attributes for further working group discussions.
Meeting 2	April 23	Theme: Deepening Understanding and Exploring the Process Examine and further discuss the plan's four key attributes and their role in the energy planning process.
Meeting 3	May 13	Theme: Applying Insights and Modeling Resource Alternatives Explore and engage with real-world energy challenges and solutions through interactive exercises that prompt thoughtful feedback.
Meeting 4	June 3	Theme: Sharing Results and Capturing Final Input Review interactive exercise challenge results, discuss upcoming engagement, and conclude sessions with feedback.

Thank you!

